



Two additional programs to grow your patient base

Aetna Dental® Plans

	Aetna Dental Access® program	Aetna Dental® Administrators program
ID card	Look for: Aetna Dental Access	Look for: Aetna Dental Administrators
Compensation	Same as maximum fee on preferred provider organization (PPO) fee schedule	PPO fee schedule
Claims	No claims filing required. Patient responsible for entire payment at the time of service.	Submit claims to the address on the ID card only.
Verify eligibility	Call the number on the patient's ID card or call our Aetna Voice Advantage® telephone self-service system at 1-888-BE-VITAL (1-888-238-4825) .	Call the number on the patient's ID card.

Discount programs supported by the Aetna Dental Access network

The Vital Savings by Aetna® program and other discount programs supported by the Aetna Dental Access network are growing. Your participating Aetna Dental Access office may be seeing new patients enrolled in these discount programs soon.

These programs are not insurance, so administration is easy. Enrolled patients show their ID card with the Aetna Dental Access name when they visit your participating office.

Enrolled patients are responsible for payment to you at the time of treatment. There are no forms to fill out, no claims to file and no waiting periods. To check eligibility, call the number on the patient's ID card. Some cards may have an alphanumeric ID. Please only use the numbers when checking eligibility via our Aetna Voice Advantage telephone self-service system.

Please note: Compensation for the Aetna Dental Access network is the same as the maximum amount on your PPO fee schedule. Therefore, anytime you see the "Aetna Dental Access" name on an ID card, you should bill the patient the same amount as the maximum fee on the PPO fee schedule for services rendered.

We extend services to select third-party administrators with Aetna Dental Administrators

Aetna Dental Administrators also has the potential to build the patient base of your participating PPO dental office. Aetna Dental Administrators will enable us to extend our services to, and form relationships with, a variety of select third-party administrators and other payers. In turn, these relationships could bring more patients to your office.

The services provided by Aetna Dental vary with these relationships and the ID card may look different for each enrolled patient; however, all ID cards will display the "Aetna Dental Administrators" name for easy identification.

All dental treatment provided to patients through the Aetna Dental Administrators program will be compensated in accordance with your contracted Aetna PPO fee schedule. In general, Aetna Dental Administrators works like a standard PPO plan; however, claims should be sent to the address on the patient's ID card. Similarly, to verify eligibility, please call the number listed on the patient's ID card.

The administrators and payers included in this program have agreed to meet Aetna's claims payment and other important standards, and we hope that you are as excited about this opportunity as we are. However, should you have any questions or concerns, please do not hesitate to call our Dentist Contracting Hotline: **1-800-776-0537**.



Please note: The program names will appear in different locations on different ID cards, so keep an eye out for these names:

- Aetna Dental Access
- Aetna Dental Administrators

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates (Aetna).

The Vital Savings by Aetna® program (the "Program") is not insurance. The Program does not meet the Minimum Creditable Coverage Requirements in Massachusetts. The Program provides members with access to discounted fees pursuant to schedules negotiated by Aetna Life Insurance Company for the Vital Savings by Aetna discount program. The range of discounts provided under the Program will vary depending on the type of provider and type of service received. The Program does not make payments directly to the providers participating in the Program. Each member is obligated to pay for all services or products but will receive a discount from the providers who have contracted with the discount medical plan organization to participate in the Program. Aetna may receive a percentage of the fee you pay to the discount vendor. Providers are independent contractors and are not agents of Aetna. This material is for information only. Discounts provide access to discounted services and are NOT part of an insurance plan or policy. Aetna Life Insurance Company, 151 Farmington Avenue, Hartford, CT 06156, is the discount medical plan organization. For more information, call **1-877-698-4825** or visit **www.vitalsavings.com**.

Oklahoma form numbers for discount programs are: GR-96402-02 04-09.

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